

**airmic**

IN ASSOCIATION WITH:



# Technology Priorities and Perspectives

The 2025 technology survey of Airmic members

Stop Spinning, Start Steering: Making Technology Work  
for Risk and Resilience

## About Airmic

Airmic celebrated its Diamond Anniversary in 2023, and today is the UK and Ireland's largest and most vibrant risk management and insurance association. Airmic has over 450 corporate members, more than 2,000 individual members, and is supported by a network of leading risk and insurance partners and affiliated institutes, associations, and universities.

We are growing through welcoming both those in the risk and insurance professions and in roles connected to risk and insurance, including those with a primary focus on governance, sustainability, finance, compliance, law, human resources, information security, health, safety and security, resilience and business continuity, and academia. As such, we are in a strong position to represent the views of our members, and to advocate for their needs within business, standards and regulatory bodies, and government in the UK, Ireland and internationally. We are active members of FERMA (the Federation of European Risk Management Associations) and IFRIMA (the International Federation of Risk and Insurance Management Associations).

Our members enjoy access to a wide variety of face-to-face and online events and learning opportunities, networking, special interest groups and regional meetings, supported by a competency framework and mentoring scheme. Our online library of research materials, guides, papers, newsletters and curated readings feature work by some of the brightest, most innovative, and experienced talent.

The logo for Airmic, featuring the word "airmic" in a lowercase, sans-serif font. The "a" is a dark blue color, and the "irmic" is a lighter blue color.

[www.airmic.com](http://www.airmic.com)

## About Redhand Advisors

Redhand Advisors is the leading provider of consulting services and market research for the risk management technology (RiskTech) market. Redhand's mission is to support organizations as they drive business performance through improved risk management, and to assist clients make informed business and technology decisions by providing actionable advice, support, subject matter expertise and in-depth knowledge on the risk technology market.

The firm offers expertise in a broad range of risk technology solutions including: IRM, RMIS, Claims, GRC, EH&S, Risk Pool Administration, Underwriting and AI/Analytics platforms. They support the entire system lifecycle from system analysis, vendor selection and implementation to solution alignment and optimization.



[www.redhandadvisors.com](http://www.redhandadvisors.com)

## About Riskconnect

Riskconnect is the leading integrated risk management software solution provider. Our technology empowers organisations with the ability to anticipate, manage, and respond in real-time to strategic and operational risks across the extended enterprise.

Riskconnect's integrated risk management platform consolidates data, connects risks, and illustrates their relationships. Our growing suite of risk management applications helps our customers understand risk at a level they can't get anywhere else. It's no wonder that more organisations choose Riskconnect than any other vendor as their preferred risk management technology provider.



[www.riskconnect.com](http://www.riskconnect.com)

## Preface

As the pace of technology accelerates across risk and insurance functions, the demand for smart, scalable, and AI-enhanced solutions continues to grow. Risk management platforms have evolved from operational tools into strategic enablers, supporting more agile, data-driven, and resilient organisations. As risk professionals navigate growing complexity, regulatory pressure, and emerging threats, technology is playing a central role in connecting insights, driving collaboration, and powering smarter decisions. The survey finds an industry at the crossroads of innovation and execution—where strategic investments in technology are reshaping the future of risk management.

**Patrick O’Neill**

*Founder & President, Redhand Advisors*

## Foreword

We are pleased to share the results from our first survey of Airmic members which offers an insightful view into how UK risk professionals are using technology. The results reflect a profession that is evolving, pragmatic about current challenges, yet optimistic and ambitious about the potential of modern systems and innovation.

The report highlights a growing awareness of the need for technology that does more than support compliance. Risk teams are looking for systems that enable strategic insight, support enterprise-wide integration, and offer adaptability in the face of emerging risks. Whilst many organisations are still working with fragmented tools or legacy platforms, the appetite for modernisation and digital transformation is clear.

However, technology alone is not a solution - it must be accessible, aligned to business needs, supported by strong

governance with collaboration across functions and used by risk professionals who are trained to maximise its potential. As risk becomes more central to organisational decision-making and strategy, the role of technology in enabling agility, resilience, and informed leadership will only grow.

We are grateful to the Airmic members who contributed their perspectives and experience to this report. We hope the insights shared here will help guide thoughtful, forward-looking technology decisions across our member organisations and the broader risk community.

**Julia Graham**

*CEO, Airmic*

**“The 2025 Airmic survey paints a clear picture: risk professionals are stepping into a broader, more strategic role, but the tools they rely on must evolve with them. Despite fragmented systems, tight budgets, and integration hurdles, there’s a growing appetite for platforms that deliver more than compliance – solutions that drive insight, agility, and resilience. At Riskconnect, we believe technology should empower risk teams to stop spinning in complexity and start steering with confidence. That means scalable, connected, and AI-ready systems that integrate seamlessly across functions, support smarter decisions, and align with real business goals. The future of risk management isn’t just digital – it’s strategic, intelligent, and collaborative.”**

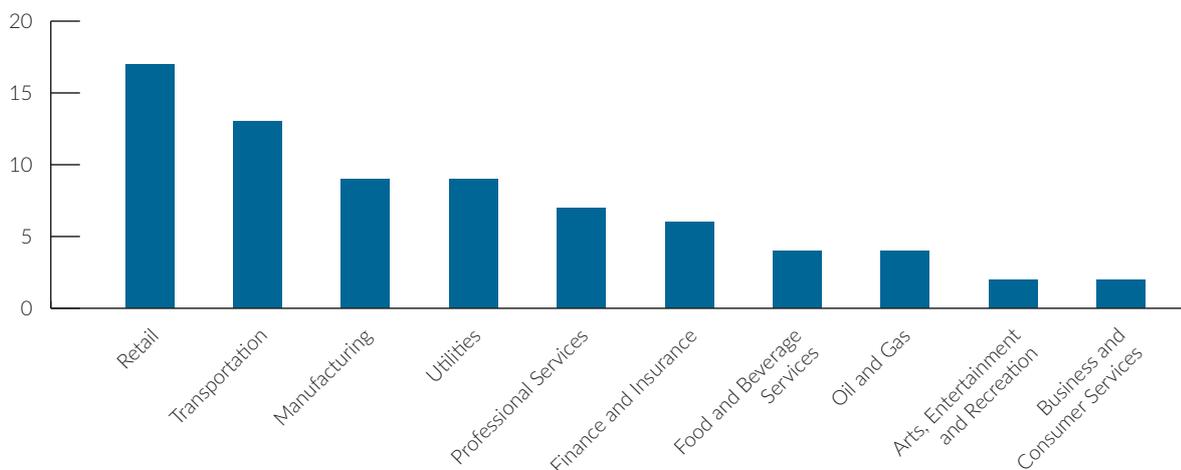
– Jim Wetekamp, CEO, Riskconnect

# 1. Introduction

The 2025 Airmic Survey provides a comprehensive view of how UK-based risk management professionals are leveraging technology to manage risk, improve operational efficiency, and prepare for future challenges. The findings suggest that the UK market is characterised by a high degree of technological diversity and cautious optimism about digital transformation. While many organisations continue to use Risk Management Information Systems (RMIS), Governance, Risk, and Compliance (GRC) tools, and Integrated Risk Management (IRM) platforms, the effectiveness of these systems is hampered by integration issues, lack of internal resources, and only moderate user satisfaction.

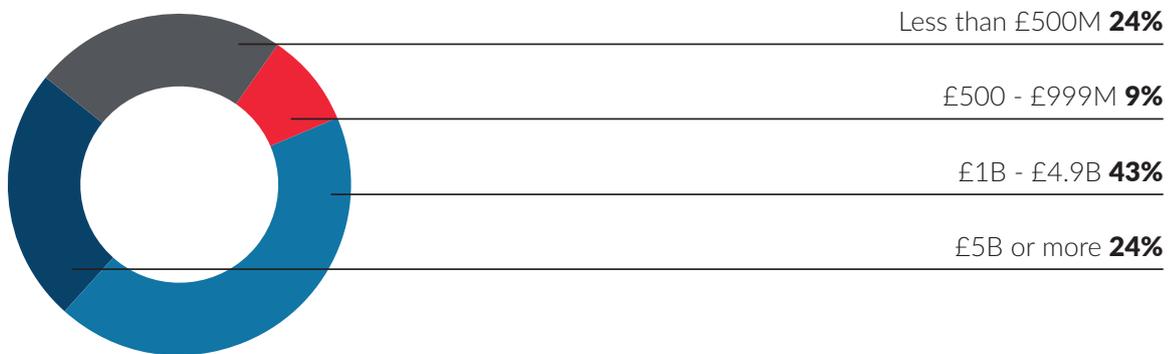
However, the appetite for technological advancement is growing. Risk professionals are increasingly prioritising investment in areas such as analytics, automation, and improved reporting tools. The survey also highlights growing interest in artificial intelligence (AI) and other advanced technologies, although adoption remains in its early stages. As risk management evolves into a more strategic business function, there is a clear opportunity for organisations to leverage technology not only for compliance and reporting but to drive proactive, enterprise-wide risk intelligence.

## What is your organisation's primary industry?

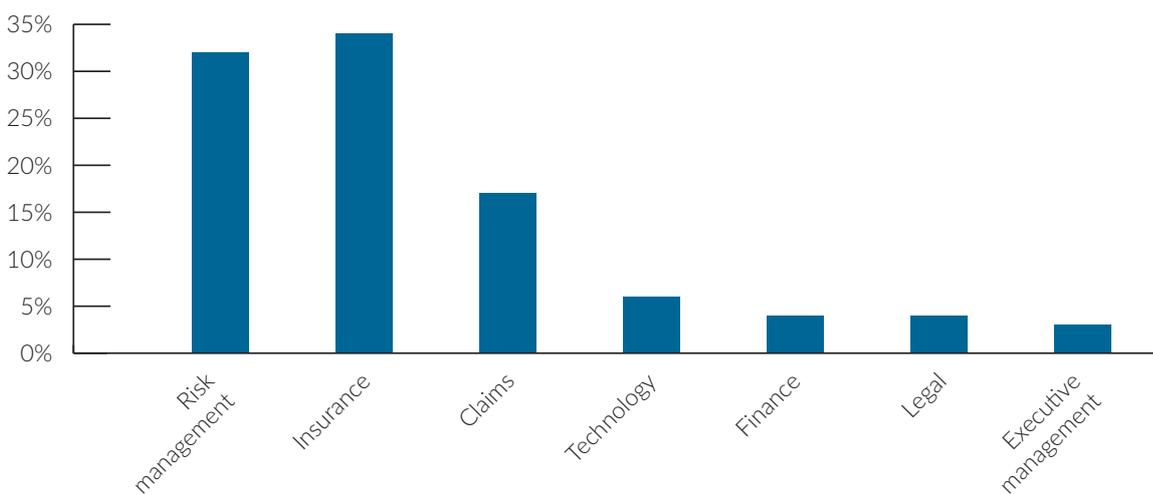


**“The survey reveals a risk technology landscape that is fragmented but evolving. While many organisations continue to rely on a mix of legacy platforms, spreadsheets, and siloed systems, there is a clear shift underway—toward more integrated, data-driven solutions. Risk leaders are no longer just seeking tools for compliance and reporting; they are looking for flexible, strategic platforms that enable enterprise-wide insight, automation, and future readiness.”**

## What is your organisation's annual revenue?



## Which of the following best describes your role:



## Which of the following describes your role in decision-making:



## 2. System Usage and Experience

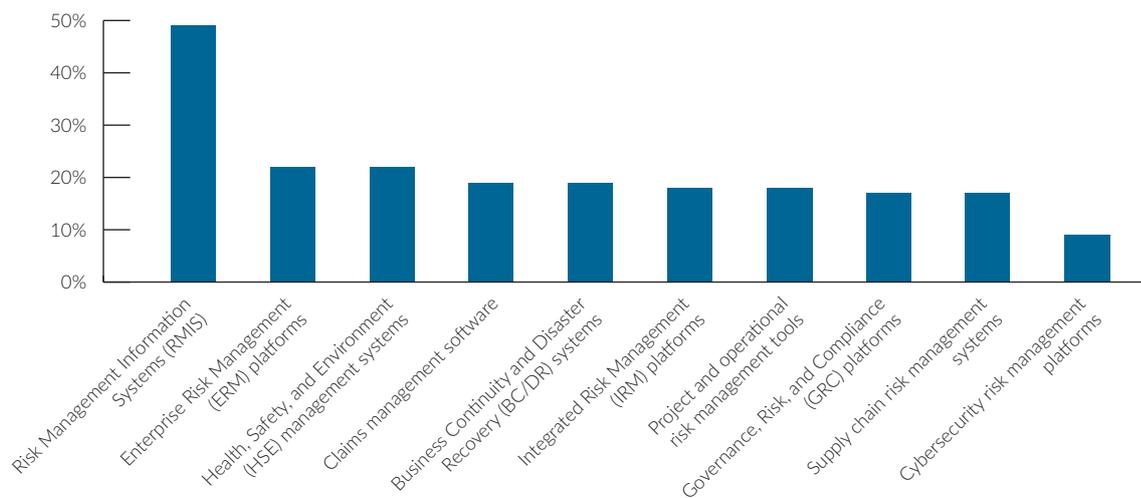
The survey findings reveal that organisations are employing a mix of platforms to manage risk-related activities. These include RMIS platforms for tracking claims and incidents, GRC tools for managing compliance obligations, and IRM systems for a more integrated view of risk across the enterprise. In many cases, organisations use more than one type of system, often supplemented by spreadsheets and manual processes, particularly in areas not fully supported by their core platform.

Claims administration remains the most common use case, with many respondents citing it as the primary driver for implementing a RMIS. Other widely supported functions

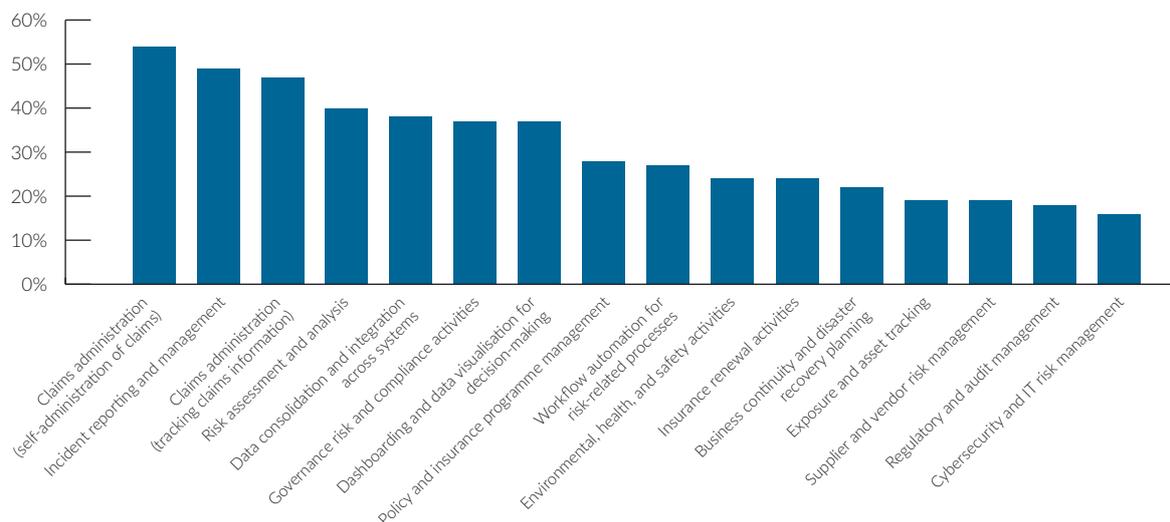
include policy and insurance programme management, as well as environmental, health and safety compliance. There is also a growing trend toward expanding system usage into adjacent areas such as audit, risk assessment, and vendor management.

Despite advancements in risk technology, 12% of respondents report not using a commercial risk management platform at all. Excel remains a dominant tool in the risk function, with 8% relying on it exclusively and a majority using it frequently for risk-related activities—highlighting the continued dependence on manual, disconnected processes across the industry.

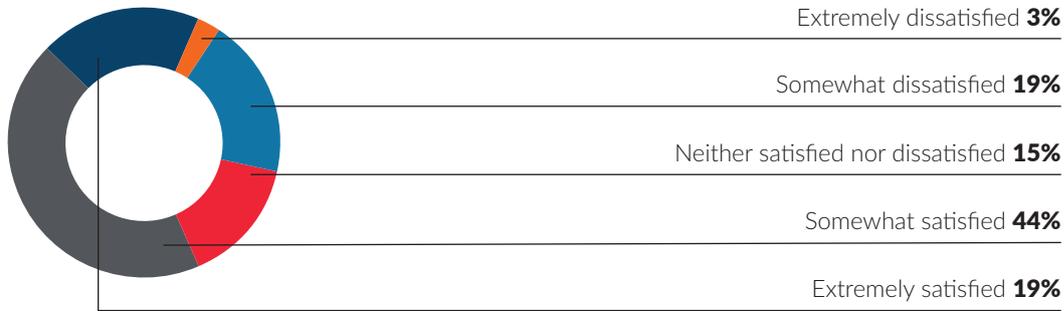
### Which types of risk management technology platforms or tools does your organisation currently utilise?



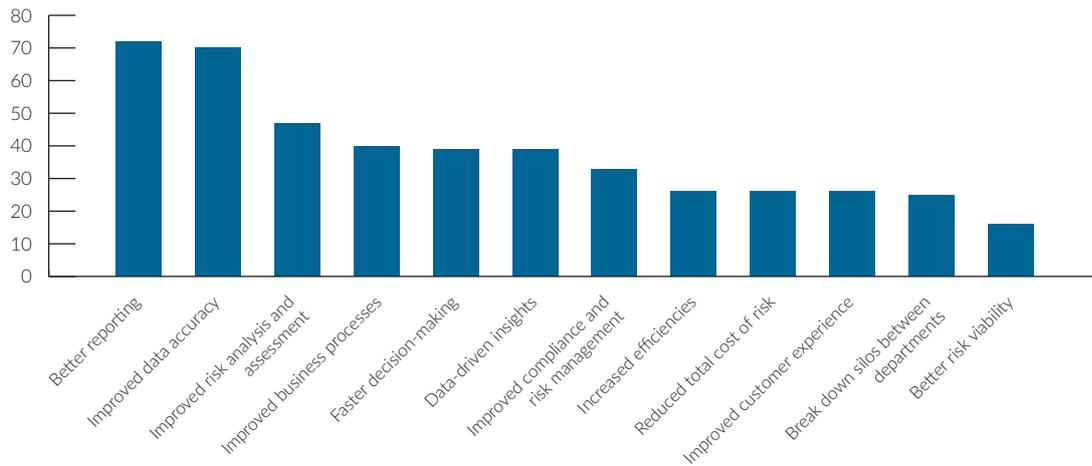
### For which types of activities do you use risk technology?



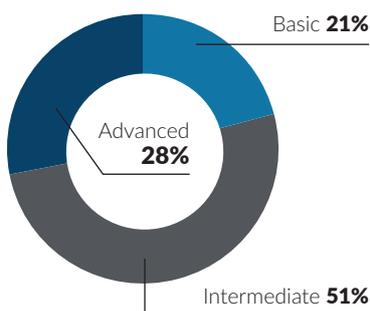
### How satisfied are you with your current risk technology tools?



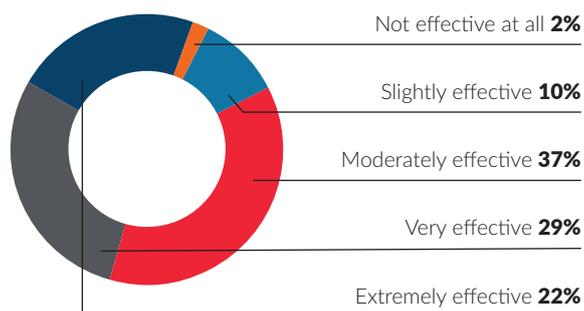
### How has your current risk technology impacted your risk management outcomes?



### How would you describe your organisation's use of risk technology?



### How effectively is risk technology used at your organisation?



### 3. Current Challenges and Barriers

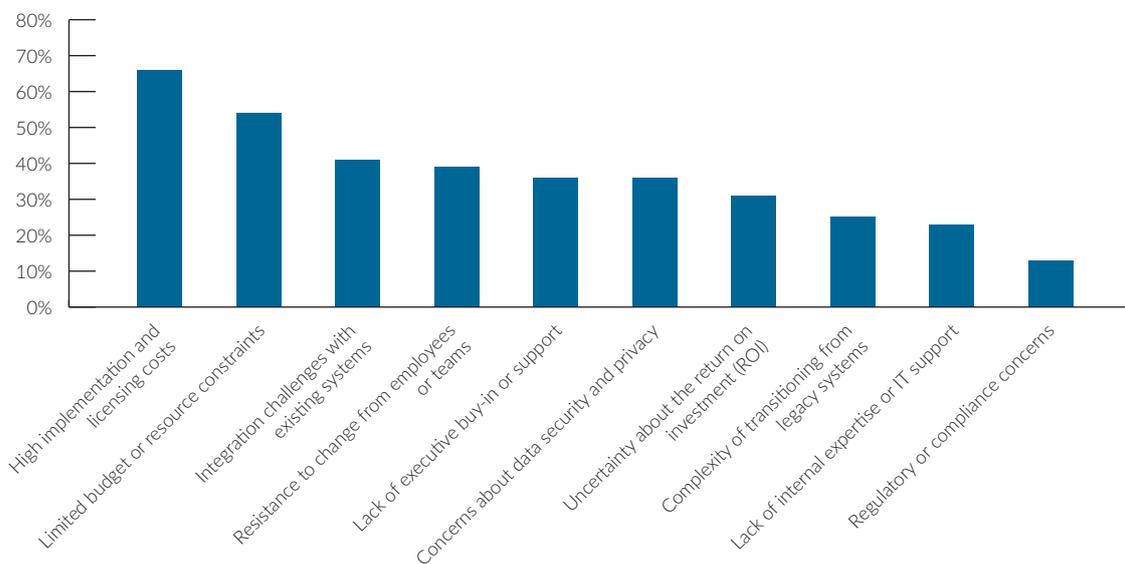
Organisations face a variety of challenges that hinder the successful adoption and optimisation of risk management technologies. Chief among these is cost. High implementation and licensing fees deter many organisations from implementing or upgrading systems, especially in mid-market firms where budgets are tighter. Even when funding is available, the resource constraints within internal teams often limit the ability to manage complex implementations or drive long-term adoption.

Integration is another persistent barrier. Many systems do not integrate seamlessly with enterprise platforms such as ERP, HRIS, or financial systems, leading to fragmented data and

inconsistent reporting. These integration issues are not only technical but organisational, as departments may operate in silos with limited data-sharing capabilities.

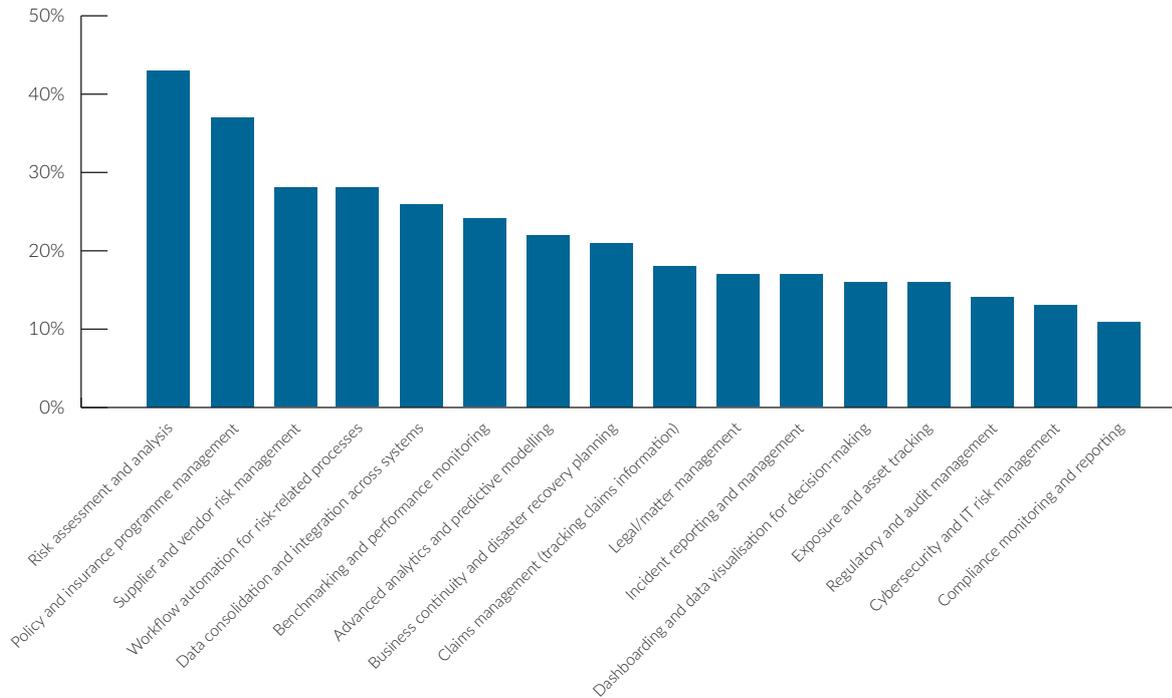
Change management also poses a significant obstacle. Resistance to new tools, whether due to lack of training, or fear of disruption, can stall technology projects. Furthermore, regulatory concerns—particularly related to data security and privacy—are a key consideration for UK-based organisations operating under GDPR and other frameworks. These challenges collectively contribute to a slow pace of transformation and inconsistent technology outcomes.

What are the most significant barriers to adopting new risk technology?

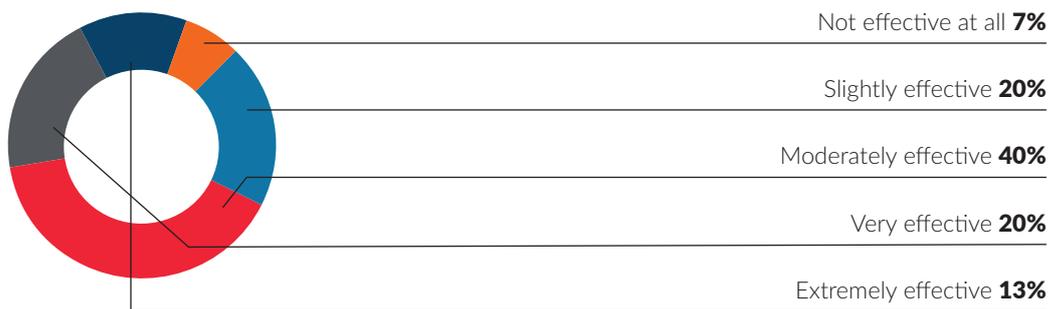


**“Respondents emphasised the need for greater integration, flexibility, and configurability in their risk systems. Many are seeking more modern, adaptable technology that can support organisational complexity, automate processes, and align more easily with frameworks such as ISO. Several highlighted the importance of moving toward a single, enterprise-wide risk platform to improve consistency and efficiency.”**

## Which areas of your risk management process, currently unsupported by risk technology, would benefit the most from this technology?



## How effective is your use of data and analytics to manage risk?



## 4. Technology Priorities, Investment, and Future Plans

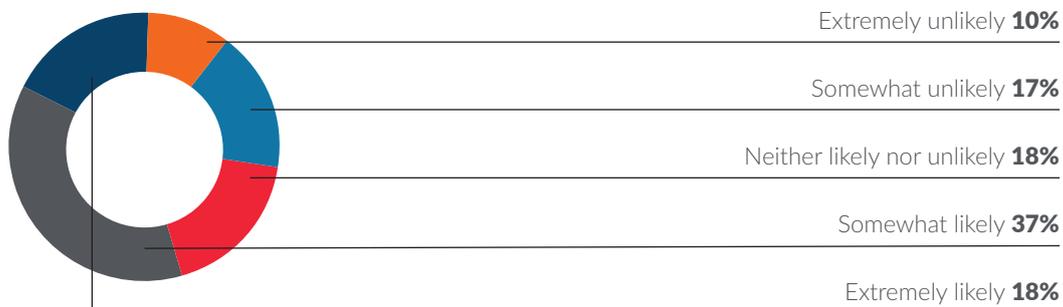
Looking ahead, survey respondents expressed clear intentions to enhance their use of technology in risk management. The top priorities over the next one to three years include improving data visualisation and reporting capabilities, expanding the use of existing platforms to new departments or regions, and consolidating disparate risk functions into a single platform where possible.

Many organisations are also evaluating whether to optimise their current systems or pursue new platforms altogether. The decision often hinges on the ability of existing tools to scale and adapt to emerging needs. As risk management becomes

more embedded in strategic decision-making, the demand for systems that can deliver meaningful insights to senior leadership is increasing.

Investment areas include the adoption of cloud-based platforms that offer better scalability and security, integration tools such as APIs and middleware that enable cross-platform connectivity, and configurable dashboards that allow users to track KPIs aligned with organisational goals. These investments reflect a broader shift toward enabling real-time risk intelligence and reducing manual reporting efforts.

How likely is your organisation to invest in new risk management technology or upgrade its current systems within the next two years?

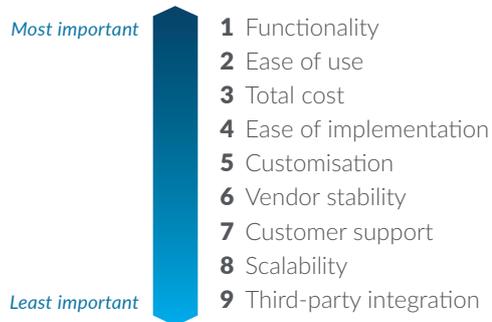


What is the expected change in your annual expenditure on risk management technology as compared to last year?



**“Respondents expressed a strong desire for more integrated, forward-looking insights—calling for predictive analytics, automated data validation, and better alignment between operational and risk metrics. Many highlighted the need to centralise fragmented data currently spread across spreadsheets and systems, enabling faster reporting, better trend analysis, and more accurate identification of emerging threats and interconnected risks.”**

Please rank these attributes when considering a risk technology investment.



What functionality or features would be most valuable to you when considering risk technology solutions?



## 5. Artificial Intelligence and Advanced Technologies

Although AI adoption in risk management is still in its early stages, the survey indicates a growing interest in leveraging advanced technologies to improve efficiency and decision-making. Respondents highlighted several potential applications of AI, including:

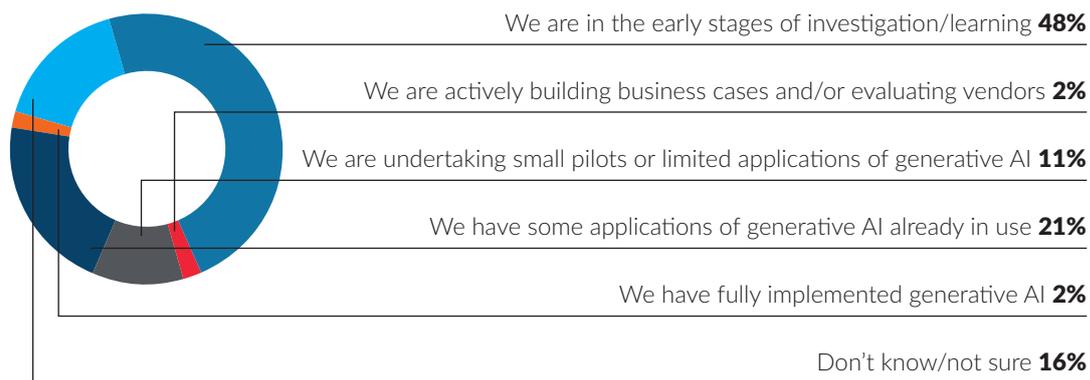
- Using predictive analytics to anticipate and mitigate risks
- Automating routine tasks such as incident intake or data entry
- Enhancing risk-scoring models with machine learning

Despite this interest, adoption remains low due to several factors. One major concern is data quality. Many organisations lack the structured, high-volume data sets needed to train AI models effectively. Additionally, there are concerns about the transparency and explainability of AI-driven decisions, particularly in regulated industries.

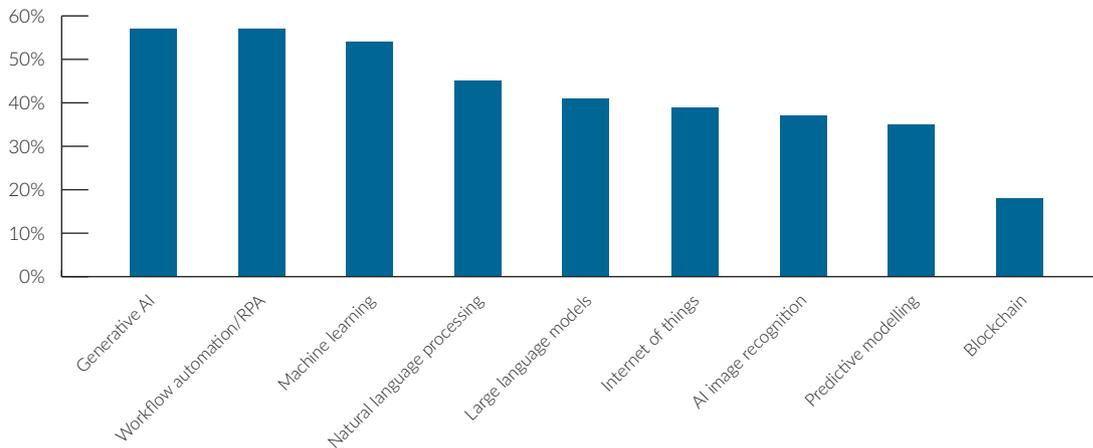
Ethical and legal considerations are also top of mind. UK organisations must ensure compliance with evolving AI governance frameworks and ensure that any automated processes meet standards for fairness, accountability, and transparency. These considerations have led many risk managers to take a measured approach, often starting with pilot programmes or proof-of-concept initiatives.

There is an opportunity for vendors and advisors to support this journey by offering education, small-scale pilots, and pre-configured AI modules that are easy to deploy. By focusing on tangible use cases—such as improving incident triage or automating recurring reports—organisations can begin to see the value of AI, while managing risk and maintaining control.

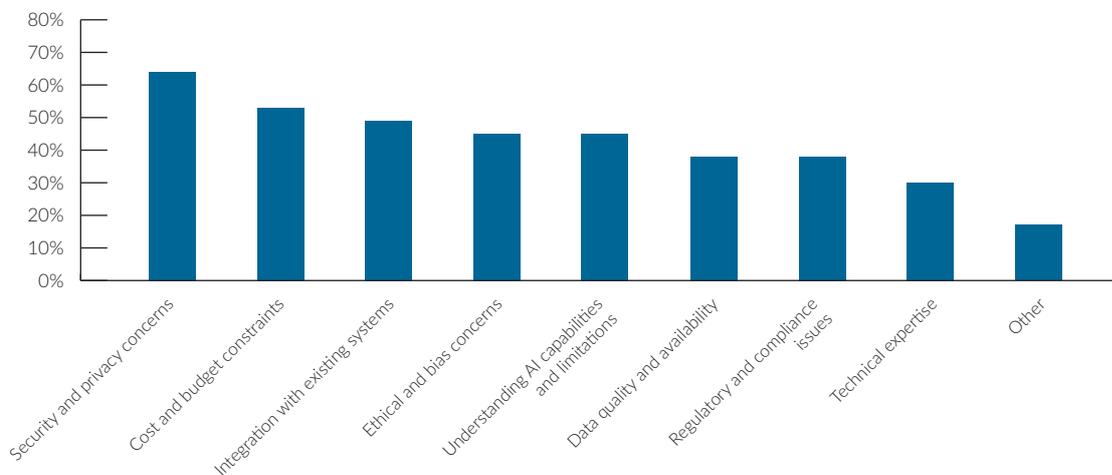
### Where is your organisation on the adoption curve of utilising generative AI in its business?



How likely is your organisation to adopt the following types of advanced technologies within the next three years?



What challenges or barriers have you faced in adopting AI within your organisation?



**“AI and advanced technologies are on the radar of UK risk professionals, but adoption remains in its early stages. While few organisations have fully implemented AI-driven solutions, there is strong interest in practical applications such as predictive analytics, automation, and intelligent reporting. The appetite is there—what’s needed now is clarity, confidence, and real-world use cases to turn curiosity into capability.”**

## 6. Conclusion

The 2025 Airmic Technology Survey reflects a profession at a critical inflection point. While foundational systems such as RMIS remain central to risk operations, there is increasing pressure on organisations to modernise, integrate, and derive greater strategic value from their risk data. The findings suggest that the UK risk management community is ready to evolve—but will require thoughtful planning, budget alignment, and stakeholder engagement to do so successfully.

The insights from the survey suggest that organisations should focus on adopting technologies that enhance risk intelligence and automation. The survey also provides a clear picture of the current state of the risk technology industry. While there are challenges related to system integration, and concerns about data security, there are also significant opportunities to innovate and meet evolving industry needs. By focusing on delivering powerful analytics and automation features, organisations can achieve better risk management outcomes.

Risk leaders have a unique opportunity to champion this evolution by aligning technology investments with broader business objectives. Whether through improved reporting, expanded platform usage, or the selective adoption of AI, the goal should be to transition from tactical risk tracking to proactive, enterprise-wide risk intelligence.

To remain competitive and resilient, risk professionals should prioritise investments in flexible, cloud-based technologies that support integration, real-time insights, and cross-functional collaboration. Equally important is fostering a culture of innovation and continuous improvement, where technology is embraced as a catalyst for smarter, more proactive risk management.

To advance the effective use of risk technology, we recommend that readers:

- **Align tech investments with business goals** to prioritise solutions that drive operational efficiency and executive insight.
- **Conduct a comprehensive technology audit** to assess system gaps, duplication, and integration pain points.
- **Engage cross-functional stakeholders** early to align needs across risk, compliance, finance, and IT.
- **Prioritise platforms that offer scalability, integration, and configurability** to support long-term adaptability.
- **Invest in training and change management** to drive adoption and ensure users understand the value of new tools.
- **Explore AI incrementally**, starting with automation or analytics pilots that offer clear, measurable benefits.
- **Track metrics that matter** by developing dashboards and reports aligned to organisational KPIs and strategic objectives.

By taking these steps, organisations can better leverage technology not only to manage today's risks, but to anticipate tomorrow's—and, ultimately, elevate the role of risk management within the enterprise.

The future of risk technology lies in its ability to support a more connected, intelligent, and strategic approach to managing risk. Those who lead with vision and invest wisely will be best positioned to navigate the complexities of tomorrow's risk landscape. Don't just watch the world spin.

**RISK  
MANAGEMENT**



# Vendor Directory

The following Vendor Directory provides a snapshot of solution providers operating within the risk technology landscape. These vendors represent a wide range of capabilities across Risk Management Information Systems (RMIS), Governance, Risk, and Compliance (GRC) platforms, Integrated Risk Management (IRM) tools, and emerging technologies such as artificial intelligence and automation.

Each listing offers standardised information designed to help risk professionals compare platforms and identify vendors aligned with their organisation's needs.

This directory is designed to serve as a practical reference for organisations evaluating the risk technology marketplace—whether they are seeking to implement a new platform, optimise an existing system, or explore adjacent tools to support evolving risk, compliance, and operational priorities.

Inclusion in this directory does not constitute endorsement by Airmic, and organisations are encouraged to conduct independent evaluations based on their specific requirements, scale, and strategic goals.

We thank all participating vendors for their contributions to this year's report and for supporting the continued advancement of risk technology across the profession.

# Aclaimant, Inc.

<https://aclaimant.com/>

**Ownership** Privately Held

**Founded** 2011

**Contact** Alex Chilow, VP Sales | [alex.chilow@aclaimant.com](mailto:alex.chilow@aclaimant.com)

## Leadership

Kathy Burns, CEO

David Wald, President

Tom Wimberly, Chief Product Officer

Joel Friedman, CTO

## Headquarters & UK Locations

Chicago, IL, USA

**Employees** 50-99

**Annual Revenue** Not disclosed

**Customers** 100-499

**Users** > 20,000

**Average Annual Fee** Not disclosed

**Deployment** Public Cloud

## Top Industries

Construction & Engineering, Insurance, Manufacturing, Transportation, Business & Consumer Services

## Product Offerings

Benchmarking, Claims Management, Data Analytics/Predictive Modeling, Environmental, Health & Safety, Exposure/Asset Management, Governance, Risk & Compliance, Location/Property Management, Regulatory Compliance (OSHA, GDPR), Policy/Program Management, TCOR/Allocations, Certificate of Insurance Management, Cyber Security Assessments, Healthcare Risk Management, Litigation Management

## Support Availability

9am-5pm CST M-F - Support Center and Chat is 24/7

## Support Offered

Dedicated support team, Email, Helpdesk, Knowledge base, Live Chat, Manuals, Embedded help, Video tutorials

## Company Overview

Aclaimant is a next-generation Risk Management Information System (RMIS) designed to empower every organization to protect what matters most. Our intuitive, easy-to-use and powerful platform enables employers, brokers, carriers and TPAs to reduce the cost of risk and drive higher productivity. Aclaimant transforms the management of data, people, and processes through its workplace safety, incident and claims management, assets and exposures, Aclaimant AI and analytics solutions. Thousands of safety and risk management professionals rely on Aclaimant to achieve better outcomes. For more information, visit <https://www.aclaimant.com>.

## Product Information

**Mobile First Notice of Loss & Incident Reporting** - Capture near misses, incidents and claims in near real-time, reducing the lag time by up to 50%

**Claims Management** - Provide streamlined claims control from incident creation to claim resolution process with connectivity to carriers/TPAs.

**Claims Analytics** - Drive awareness of risk opportunities and proactive activities through configurable dashboards

**Assets and Exposures** - Track assets across properties, employees, drivers, vehicles, equipment and more. Stay up to date on exposure valuations and capture information needed for analysis and renewals!

**Safety Reporting & Loss Control** - Automate safety inspections, reporting and corrective action workflows

**Safety Analytics** - Enable transparency with insureds on safety inspections and areas of opportunity

**Data Warehouse** - Provide a foundation for 3rd party analytics tools (such as Snowflake) to activate insights

**DIPDash Data Pipeline (NEW)** - Use the newest data automation tech stack in the industry to visually consolidate, transform and QA third party data.

**Aclaimant AI (NEW)** - Leverage Aclaimant AI for productivity and insight, including our Co-Pilot and Insight Center

## Technology Overview

Aclaimant is built on a modern technology stack and cloud-based AWS architecture.

# APP Tech

<https://apptechllc.com/>

**Ownership** Privately Held

**Founded** 2003

**Contact** William F. Nagle, National Sales and Marketing Director | [billn@apptechllc.com](mailto:billn@apptechllc.com)

## Leadership

Paul McLaughlin, President and CEO

William F. Nagle, National Sales and Marketing Director

## Headquarters & UK Locations

Norwalk, CT, USA

**Employees** 1-24

**Annual Revenue** Not disclosed

**Customers** < 100

**Users** 1,000 - 4,999

**Average Annual Fee** £26,640

**Deployment** Public Cloud

## Top Industries

Construction & Engineering, Retail, Transportation, Insurance, Food & Beverage

## Product Offerings

Exposure/Asset Management, Location/Property Management, Policy/Program Management, Environmental, Health & Safety, Claims Management, Governance, Risk & Compliance, Regulatory Compliance (OSHA, GDPR), Claims Administration, Litigation Management

## Support Availability

Mon-Fri, 8am-6pm Eastern

## Support Offered

Dedicated support team, Email, Helpdesk, Video tutorials

## Company Overview

APP Tech develops software for claims and risk management. Our client focus led us to realize that traditional claims systems were ill-suited to the evolving requirements of the industry and risk management. In response, we developed the first incident-based claims system, providing an informative picture of organizational risk. Our system features logical screen arrangements; workflows; reminders for appointments, tasks, and due dates; reporting; and analytics. It tracks subrogation and recoveries, various parties to incidents (drivers, passengers, witnesses, etc.), types of injuries, claims for all major lines, vehicles, policies, and more.

## Product Information

Cloud Claims is a standalone, incident-based, claims-focused RMIS with a 100% success rate on implementations. It streamlines claims operations by tracking all activities, documents, and financials with clean screens and unlimited depth hierarchies. It contains everything from workflows and reminders to reporting and analytics.

MIR Express manages MMSEA Section 111 mandatory insurer reporting (MIR) and electronic data interchange (EDI) required by the Centers for Medicare and Medicaid Services (CMS). It hides technical details and lets users focus on getting the accurate details to CMS on-time. It pre-validates reports, ensuring they're complete to minimize rejections that result in costly non-compliance penalties.

## Technology Overview

Cloud Claims and MIR Express are fully cloud-based solutions, hosted in Microsoft Azure. Our systems include real-time, geo-redundant replication and backups with full disaster recovery capability. Each client's data is isolated from other clients in its own database. We have the ability to scale for any size customer. We undergo a SOC 2 audit and third-party penetration testing annually to verify the security, availability, and processing integrity of the system.

# Archer

<https://archerirm.com/>

**Ownership** Private Equity Backed

**Founded** 2001

**Contact** Ross Ellner, Director RMIS AI, International  
[ross.ellner@archerirm.com](mailto:ross.ellner@archerirm.com)

## Leadership

Bill Diaz CEO

Ross Ellner Director International RMIS

Jonathan Nichols Director RMIS Operations

Jim Carbone Director of RMIS Engineering

## Headquarters & UK Locations

Overland Park, KS, USA

**Employees** 500-999

**Annual Revenue** > \$150mm

**Customers** 1,000 - 2,000

**Users** > 20,000

**Average Annual Fee** £59,200

**Deployment** Public Cloud

## Top Industries

Government, Transportation, Manufacturing, Retail, Utilities

## Product Offerings

Certificate of Insurance Management, Claims Management, Data Analytics/Predictive Modeling, Exposure/Asset Management, Governance, Risk & Compliance, Location/Property Management, Regulatory Compliance (OSHA, GDPR), Policy/Program Management, TCOR/Allocations

## Support Availability

24x7 globally

## Support Offered

Dedicated support team, Helpdesk, Email, Embedded help, Video tutorials, Community forums, Knowledge base

## Company Overview

Archer is the leading risk and compliance organisation dedicated to helping clients navigate their governance, risk, and compliance (GRC) challenges. With over 20 years of industry experience, Archer was among the first companies to focus on GRC. We have continuously evolved to meet changing requirements, developing solutions addressing our clients' most pressing risk and compliance needs. In 2024, we expanded our portfolio with Archer RMIS AI, adding new AI-powered incident and claims management tools. Archer remains committed to innovation, empowering clients to strengthen and mature their risk and compliance capabilities.

## Product Information

Archer provides solutions across key risk and compliance domains, each developed in alignment with industry standards, regulations, and best practices. These solutions seamlessly integrate to offer clients a unified and comprehensive approach, leveraging the latest AI tools and technology to help solve client's risk and compliance challenges. Archer risk and compliance solutions share a common platform that supports intelligent workflows, assessments, reporting, dashboards, and reporting. Additionally, Archer integrates with hundreds of external data sources and partners.

## Technology Overview

Archer is a configurable, integrated GRC & RMIS platform and software solution that enables organisations to manage multiple dimensions of risk and compliance, insurable risk, third-party risk, compliance, and more. Archer Evolv is a multi-tenant SaaS offering that leverages AI technology on shared cloud infrastructure, such as security groups, load balancers, web servers, database servers, and storage systems, delivering reliable, cost-effective business management solutions.

# Archipelago Analytics

<https://onarchipelago.com/>

**Ownership** Privately Held

**Founded** 2018

**Contact** Veronika Andreeva, Head of Marketing  
[veronika.andreeva@onarchipelago.com](mailto:veronika.andreeva@onarchipelago.com)

## Leadership

Alex Lyashok, CEO

Hemant Shah, Co-founder and Chair

David Thompson, CTO

Scott Lawson, Chief Risk & Resilience Officer

## Headquarters & UK Locations

New York, NY USA

**Employees** 50-99

**Annual Revenue** Not disclosed

**Customers** < 100

**Users** 5,000 - 9,999

**Average Annual Fee** £185

**Deployment** Vendor Hosted Cloud

## Top Industries

Insurance

## Product Offerings

Benchmarking, Data Analytics/Predictive Modeling, Location/Property Management, Risk Pool Administration

## Support Availability

Archipelago will respond to Customer support requests within 6 business hours of receipt of such inquiry logged between the hours of 6:00AM – 5:00PM Pacific Time, Monday through Friday (excluding holidays).

## Support Offered

Dedicated support team, Email, Helpdesk, Knowledge base, Live Chat, Embedded help, Video tutorials

## Company Overview

Archipelago is the leading provider of AI-powered productivity tools for insurance brokers. Archipelago's AI assistants streamline data management, automate risk analysis, and enhance submission accuracy—empowering brokers to focus on advising

clients rather than manual data tasks. With solutions like SOV Manager, which extracts and organizes risk data, and PreCheck, which pressure-tests submissions from an underwriting perspective, Archipelago helps brokers compete on analytics and deliver better placements. Headquartered in New York, Archipelago provides flexible subscription options to support brokerages of all sizes.

## Product Information

### SOV Manager – Your Personal Risk Analyst

Powered by AI with superhuman speed and accuracy, SOV Manager cleans, organizes, and enriches your statement of values (SOV). It extracts risk data from PDFs and spreadsheets using AI, cross-references industry sources, and prepares submissions with precision—reducing manual work from 15 days to 15 minutes.

### PreCheck – Your Personal Underwriting Assistant

Trained on thousands of submissions, PreCheck pressure-tests your SOV from an underwriter's perspective. It flags critical data gaps, suggests improvements, and helps brokers reduce modeled losses by up to 40%, ensuring submissions are complete and market-ready.

### Hub – Your AI Enterprise SOV Intelligence

Hub simplifies multi-client account management, allowing brokers to track, organize, and prepare data efficiently. It ensures all data is structured for the market, helping brokers juggle competing priorities with ease.

### Archipelago Platform – Smart and Secure Data Room

An enterprise-grade platform for data collection, collaboration, and marketing. Archipelago enables brokers to centralize, enrich, and share risk data securely—powering smarter, more efficient work.

## Technology Overview

Hosted on AWS, it is fully secure, encrypting data at rest / in transit, with auto & manual penetration tests.

It ingests, cleanses, and standardizes Excel, DOCX, PDFs data using rule-based logic, GIS hazard lookups, third-party APIs, ML, NLP, and LLM/RAG-based fact extraction. Data can be accessed as AIR/RMS-ready files, or via Snowflake.

It uses proprietary code & 3rd party (Auth0, GoodData, RocketChat, Snowflake, Builder.io, Mixpanel, Gainsight). Deployed via GitHub, Terraform, Spacelift.

# Argos Risk, LLC

<https://argosrisk.com/>

**Ownership** Privately Held

**Founded** 2010

**Contact** Kevin Sasser, Chief Revenue Officer

[ksasser@argosrisk.com](mailto:ksasser@argosrisk.com)

## Leadership

Lori Frank, President and CEO

Kevin Sasser, Chief Revenue Officer

## Headquarters & UK Locations

Edina, MN, USA

**Employees** 1-24

**Annual Revenue** Not disclosed

**Customers** 500-1,000

**Users** 1,000 - 4,999

**Average Annual Fee** £7,400

**Deployment** Public Cloud

## Top Industries

Finance & Insurance, Healthcare, Manufacturing, Professional Services, Construction & Engineering

## Product Offerings

Cyber Security Assessments, Data Analytics/Predictive Modeling, Governance, Risk & Compliance, Regulatory Compliance (OSHA, GDPR)

## Support Availability

M-F, 8am - 5pm CT

## Support Offered

Email, Live Chat, Video tutorials

## Company Overview

Argos Risk is at the forefront of Third-Party Risk Intelligence solutions, delivering unparalleled insights for over a decade. Trusted by financial institutions and commercial enterprises, our SaaS platform, AR Surveillance™, empowers our subscribers to effectively evaluate, manage and mitigate third-party risks. Our proprietary algorithms and technology-driven solutions provide comprehensive, timely, and actionable intelligence related to third-party financial, cyber, reputational, and ESG health. Multi-dimensional insights are delivered in an easy-to-consume, metric-centric format enabling organizations to make informed decisions with confidence and ease.

## Product Information

AR Surveillance acts as a guardian that continuously monitors the health and reliability of the companies with which you do business. As a cutting-edge third-party risk intelligence platform, AR Surveillance automatically collects, analyzes, and presents critical information about your vendors, suppliers, and business partners in near real-time. From financial health and cybersecurity scores to regulatory compliance and reputational risks, this powerful solution provides a comprehensive view of potential threats and opportunities. Whether you're a financial institution managing vendor relationships or a healthcare provider overseeing supplier networks, AR Surveillance transforms complex data into actionable insights, helping you make informed decisions and stay ahead of potential risks before they impact your business.

## Technology Overview

AR Surveillance stands as a SaaS-based risk intelligence platform that operates through a secure web-based portal, automatically collecting and analyzing data from multiple vetted sources to provide comprehensive third-party risk intelligence related to financial health, cybersecurity posture, regulatory compliance, and reputational risks - all accessible through an intuitive dashboard interface or via a fully documented API.

# Big Ticket Inc.

<https://bigticketplatform.com/>

## Ownership Other

**Founded** 2020

**Contact** Robert Bartlett, Founder and CEO  
[rob@bigticketplatform.com](mailto:rob@bigticketplatform.com)

## Leadership

Robert Bartlett: Co-Founder and CEO  
Ken Fraser: Co-Founder and President  
Tim Bird: Co-Founder

## Headquarters & UK Locations

Atlanta, Georgia, USA  
London, UK

## Employees 1-24

**Annual Revenue** < \$10mm

**Customers** Not disclosed

**Users** 1,000 - 4,999

**Average Annual Fee** Not disclosed

**Deployment** Public Cloud

## Top Industries

Finance & Insurance, Healthcare, Manufacturing, Real Estate, Retail

## Product Offerings

Exposure/Asset Management, Location/Property Management, Benchmarking, Data Analytics/Predictive Modeling, Governance, Risk & Compliance

## Support Availability

Main support hours are 8AM to 7PM GMT

## Support Offered

Video tutorials, Manuals, Helpdesk, Knowledge base, Embedded help, Email

## Company Overview

The Big Ticket Platform (BTP) was developed with global finance and insurance leaders including Mastercard, and provides next-generation digital infrastructure for secure exposure data exchange. Available through brokers, BTP enables risk managers to collect, manage, and share data on an independent platform with bank-grade security. The platform improves data quality, reduces renewal timelines, and enhances broking outcomes. Industry funding supports BTP as it saves \$25BN in recurring costs while enabling digital innovation, with seamless integration across leading RMIS platforms.

## Product Information

Big Ticket (BTP) transforms the renewal process by providing a neutral, secure platform for digital exposure data management and stakeholder collaboration. As a continuous Risk Registry, the platform eliminates spreadsheets and reduces manual entry by uploading Property exposure data directly from insurers or brokers, with Primary Casualty and Umbrella lines planned for 2025. The platform is free for insureds, with access fees charged to insurers, brokers, and other authorized users at a fraction of current operating costs. This enables seamless integration with RMIS and corporate systems. Brokers and clients maintain complete control over data permissions, while bank-grade security ensures protected global data transmission with comprehensive audit trails. The platform also serves as an innovation hub, offering hyper-personalized risk insights and services from traditional providers and InsureTechs across our global ecosystem.

## Technology Overview

Our enterprise platform operates as a secure, multi-tenant SaaS solution, purpose-built for B2B operations. Core security features include fine-grained authorization, location-level permissioning, SSO, and multi-factor authentication. The system provides workflow automation, timestamped version control, and multi-schema data mapping with FX integration. An API-first model, though offers multiple flexible integration options for seamless third-party connectivity.

# Broadspire Services, Inc.

<https://broadspire.com/>

**Ownership** Public

**Founded** 1978

**Contact** Joel Raedeke, Chief Technology & Data Science Officer | [joel.raedeke@choosebroadspire.com](mailto:joel.raedeke@choosebroadspire.com)

## Leadership

Rohit Verma, CEO, Crawford

Mike Hoberman, President, Broadspire

Joel Raedeke, CTO Broadspire

## Headquarters & UK Locations

Peachtree Corners, GA USA

**Employees** 100-249

**Annual Revenue** Not disclosed

**Customers** 100-499

**Users** 1,000 - 4,999

**Average Annual Fee** £148

**Deployment** Public Cloud, Hybrid, Vendor Hosted Cloud

## Top Industries

Manufacturing, Healthcare, Finance & Insurance, Retail, Transportation

## Product Offerings

Benchmarking, Certificate of Insurance Management, Data Analytics/Predictive Modeling, Environmental, Health & Safety, Exposure/Asset Management, Litigation Management, Location/Property Management, Regulatory Compliance (OSHA, GDPR), Policy/Program Management, TCOR/Allocations, Claims Management, Cyber Security Assessments, Governance, Risk & Compliance, Healthcare Risk Management, Risk Pool Administration, Underwriting

## Support Availability

Monday-Friday, 7:00 a.m. - 6:00 p.m. EST. After hours support available.

## Support Offered

Knowledge base, Helpdesk, Embedded help, Video tutorials, Manuals, Email, Community forums, Dedicated support team

## Company Overview

Broadspire is a third-party claims administrator fully licensed in all fifty states for workers' comp., liability, disability/absence management, and accident & health claims. A full suite of medical management & cost containments services are provided through our medical management practice. Our services are delivered through 1900 claim professionals and admin. staff through 9 main claim centers and over 35 branch offices throughout the USA. Multinational programs are supported through 25 global locations. We also leverage the global presence of our parent company, Crawford and Company, in over 70 countries.

## Product Information

Broadspire Platform is a comprehensive (RMIS) offering allows clients the ability to view, edit and analyze both individual claims and trends within their book. Designed to be intuitive, the RMIS was designed using UX best practices and requires little-to-no training. This includes our intuitive Broadspire Platform suite, that includes Claim Lookup, Reporting Application, and Analytics modules, with more to come. Easily access your most viewed claims on any browser, using multiple windows if needed, to get real time updates. Our dashboards let clients analyze their data in real time, so clients can make the best decisions on their claims with the best information. Industry peers and biopsychosocial stats (mood, pain) are included. Dashboards include RTW, Litigation, Medical Costs, Vital Stats and more. Our solution is enhanced through our in-house Data Science professionals and proprietary Machine Learning platform. Broadspire's solution allows us to efficiently deploy custom predictive models and benchmarking leading to better actionable recommendations in support of our clients' goals and objectives. Additional insights can be obtained through NLP of unstructured "text" data.

## Technology Overview

This web-based product with an Oracle backend now includes cloud capabilities, PowerBI integration, with AI for advanced analytics, and Snowflake for efficient cloud-based data warehousing.

# ClearRisk US Corp.

<https://clearrisk.com/>

**Ownership** Privately Held

**Founded** 2013

**Contact** Mike Bowman | [mbowman@clearrisk.com](mailto:mbowman@clearrisk.com)

## Leadership

Craig Rowe, CEO

Mike Bowman, CRO

Francine Barbe, VP Finance and Administration

Derrick Dunne, VP Engineering

## Headquarters & UK Locations

Wilmington, DE, USA

**Employees** 25-49

**Annual Revenue** Not disclosed

**Customers** 100-499

**Users** 1,000 - 4,999

**Average Annual Fee** £18,500

**Deployment** Public Cloud

## Top Industries

Government, Education, Utilities, Real Estate, Retail

## Product Offerings

Benchmarking, Certificate of Insurance Management, Claims Administration, Claims Management, Environmental, Health & Safety, Exposure/Asset Management, Litigation Management, Location/Property Management, Regulatory Compliance (OSHA, GDPR), Policy/Program Management, Risk Pool Administration, TCOR/Allocations, Data Analytics/Predictive Modeling

## Support Availability

Hours/Days etc. Monday to Friday 9 AM to 5 PM EST

## Support Offered

Dedicated support team, Community forums, Email, Knowledge base, Helpdesk, Manuals, Video tutorials

## Company Overview

ClearRisk makes Risk Management tools Accessible to Risk Managers. Built by Risk Managers, for Risk Managers, ClearRisk empowers risk managers with actionable data insights and automated workflows in a cloud-based environment that is easily implemented and maintained. ClearRisk's CEO, Craig Rowe, is a former Risk Manager who needed tools but found available solutions inaccessible - too big, too complex, and too expensive. Craig recognized the need for a cost-effective alternative to optimize risk and manage claims and incidents. Customers report up to a 95% reduction in time spent on manual tasks and up to a 50% reduction in their total cost of claims.

## Product Information

ClearRisk is the Accessible claims and risk management solution, built for all-sized organizations and risk teams. Our proprietary phased implementation approach means organisations can start using ClearRisk from day one without upfront configuration so that the price and workload is manageable. Customers can grow into more features as they are ready. Organizations with more experience can choose to skip steps for a complete suite sooner. ClearRisk has extensive experience assessing customer needs and fitting them with the right solution to fit their risk management capabilities and budget.

ClearRisk's automated reports ensure risk managers can easily access and share key risk data, including trends and root causes. Accessible from any device, ClearRisk replaces spreadsheets and redundant tools with a single system. Incidents are captured seamlessly through an online portal. Risk managers integrate with TPAs and service providers, eliminating duplicate reporting. Customers have reported:

- up to \$500,000 per year in reduced claims costs
- up to 2 hours saved per incident in reduced manual processes
- up to a 95% reduction in time to build and share reports with management & insurers

## Technology Overview

The ClearRisk solution provides Incident and Claims management functionality built on top of the Salesforce platform, allowing for robust capabilities in the areas of dashboards, reports, workflow management, notifications, and data security. ClearRisk also provides white labelled webforms to streamline the intake of incident data from internal and external sources. With Enhanced file storage through AWS, users have the ability to organize and share large volumes of claim related files.

# Delta RM

<https://>

**Ownership** Privately Held

**Founded** 2013

**Contact** Pierre SOREL, Development Director  
[pierre.sorel@deltarm.com](mailto:pierre.sorel@deltarm.com)

## Leadership

Chantal CARNEL, CEO and Co-Founder  
Jérôme OLIVIER, CTO and Co-Founder  
Pierre SOREL, Development Director  
Stéphane PILLER, Project Director

## Headquarters & UK Locations

Paris, FR

**Employees** 1-24

**Annual Revenue** < \$10mm

**Customers** < 100

**Users** 5,000 - 9,999

**Average Annual Fee** 100,000,00 €

**Deployment** Vendor Hosted Cloud, Private Cloud, On-Premise

## Top Industries

Finance & Insurance, Professional Services, Transportation

## Product Offerings

Claims Management, Environmental, Health & Safety, Exposure/Asset Management, Governance, Risk & Compliance, Litigation Management, Location/Property Management, Policy/Program Management, Risk Pool Administration, Regulatory Compliance (OSHA, GDPR), Certificate of Insurance Management

## Support Availability

9h - 18h

## Support Offered

Dedicated support team, Community forums, Email, Helpdesk, Manuals, Video tutorials

## Company Overview

Delta RM is an independent SaaS software publisher, entirely dedicated to Enterprise Risk Management (ERM) through its Risk Management Information System (RMIS). We are developing a digital platform covering risk mapping, internal control, internal audit and insurance, so that every risk can be either controlled or insured with ease.

We provide companies of all sizes and in all sectors with access to a simple, effective and sustainable tool for better managing their risks.

By combining GRC and insurance in a single integrated, data-driven software package, we guarantee a clear, organised experience, without ever losing sight of what makes us unique: a tool that adapts to your needs.

## Product Information

Our software is a digital platform, dedicated to helping every kind of risk professional (Risk Manager, Insurance Director, Audit Director, Internal Control Director). Each module has been designed by risk management experts to address the real-world challenges faced by organisations in managing risk, compliance, and governance. Developed by Delta RM, a French fintech established in 2013, the platform offers a comprehensive, integrated, and user-friendly solution for enterprise risk management (ERM).

### Key Modules and Features:

There are 6 interconnected modules: Risk Mapping, Internal Control, Internal Audit, Incident Management, Insurance Management, Risk Prevention.

Those modules are linked together which help the risk assessment process and the insurance strategy. Across all modules, the platform offers features such as searching, filtering, sorting, alerts, reminders, notifications, data export/import, graphical dashboards, reporting, change history, multilingual, user management, customisable enablers, confidentiality settings, multi-axis entity trees, document management, multi-currency, and customisation of drop-down lists.

Everything is unlimited, including number of users.

# Direct Claim Solution

<https://directclaimsolution.com/>

**Ownership** Privately Held

**Founded** 2016

**Contact** Darren, Product Director

*DLossia@directclaimsolution.com*

## Leadership

Darren Lossia, Product Director

## Headquarters & UK Locations

Troy, Michigan, USA

**Employees** 100-249

**Annual Revenue** Not disclosed

**Customers** < 100

**Users** 1,000 - 4,999

**Average Annual Fee** £26,640

**Deployment** Vendor Hosted Cloud, Public Cloud, On-Premise, Private Cloud

## Top Industries

Education, Government, Healthcare, Real Estate, Insurance

## Product Offerings

Claims Management, Data Analytics/Predictive Modeling, Healthcare Risk Management, Litigation Management, Policy/Program Management, Risk Pool Administration, Claims Administration

## Support Availability

24 Hours, 7 Days

## Support Offered

Dedicated support team, Email, Manuals, Embedded help, Live Chat, Video tutorials

## Company Overview

Direct Claim Solution is a web-based claims management platform. Ideal clients are Lloyds Programs, Captives, Risk Pools, Risk Retention Groups, Self-Insureds and MGA's or other organisations focused on smartly equipping themselves to track, analyze and resolve liability claims and property losses. DCS is designed and supported by a team of highly experienced claims professionals with a track record of superior success in handling complex and routine claims in a variety of industries across the full spectrum of loss exposures. DCS also serves insurers with annual premium under \$250 Million.

## Product Information

DCS is advanced commercial claims and litigation management software with claims and policy data tracking and reporting. DCS is the only platform that equips users with investigative checklists, legal rule summaries and other tools for the proper determination of coverage, liability and damages. DCS offers smart field and feature designs especially in the area of litigation management and loss recovery. It offers clients the opportunity to customize its content and claim segmenting relevant to specialized areas of exposure and consistent with its unique corporate structure of divisions and departments.

## Technology Overview

DCS is web-based SaaS software that runs on a Microsoft-based technology stack. It is hosted in a highly secure data center with failover technology where data is regularly backed up. DCS is built using .NET, Microsoft SQL Server, C# on Microsoft IIS. DCS is quad-browser compatible supported by Chrome, Edge, Safari or Firefox browsers.

# DXC Technology

<https://dxc.com/>

**Ownership** Public

**Founded** 1982

**Contact** Lindsey Mann | [lindsey.mann@dxc.com](mailto:lindsey.mann@dxc.com)

## Leadership

Raul Fernandez, President and Chief Executive Officer

Rob Del Bene, Chief Financial Officer

Ray August, Managing Director, Insurance Software & BPS

## Headquarters & UK Locations

Ashburn, VA, USA

**Employees** 500-999

**Annual Revenue** Not disclosed

**Customers** 100-499

**Users** 10,000 - 19,999

**Average Annual Fee** £51,800

**Deployment** On-Premise, Public Cloud, Private Cloud, Vendor Hosted Cloud, Hybrid

## Top Industries

Government, Healthcare, Insurance, Transportation, Utilities

## Product Offerings

Certificate of Insurance Management, Claims Administration, Claims Management, Data Analytics/Predictive Modeling, Environmental, Health & Safety, Exposure/Asset Management, Governance, Risk & Compliance, Litigation Management, Location/Property Management, Policy/Program Management, Regulatory Compliance (OSHA, GDPR), Risk Pool Administration

## Support Availability

8am-7pm EST; off-hours for upgrades on request

## Support Offered

Dedicated support team, Community forums, Email, Helpdesk, Knowledge base, Manuals, Embedded help, Video tutorials

## Company Overview

DXC Technology (NYSE: DXC) helps global companies run their mission-critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability across public, private and hybrid clouds. The world's largest companies and public sector organizations trust DXC to deploy services to drive new levels of performance, competitiveness, and customer experience across their IT estates. Learn more about how we deliver excellence for our customers and colleagues at [DXC.com](https://dxc.com).

## Product Information

DXC Assure Claims, formerly known as RISKMASTER, provides a comprehensive system to streamline and automate your entire claims environment.

Our cloud-based software delivers a single solution for managing all risk and claims processes, from first notice of loss (FNOL) to payout — even without human intervention. DXC Assure Claims is fully configurable, to keep total cost of ownership low. You can configure the system, add modules to meet specific requirements and set up processes to handle various types of claims most efficiently.

## Technology Overview

DXC Assure Claims delivers a single solution for managing all risk and claims processes. It is a high performance web application designed to be used by clients at opposite ends of the spectrum of scale. It is built using open architecture and is fully API-enabled, where the front end of the system uses API's to move data into the database. It is fully configurable, to keep total cost of ownership low. You can configure the system, add modules to meet specific needs.

# Ebix, Inc.

<https://ebix.com/>

**Ownership** Public

**Founded** 1985

**Contact** Shayne Garner, VP EbixRisk | [shayne.garner@ebix.com](mailto:shayne.garner@ebix.com)

## Leadership

Karan Bagga, CEO

## Headquarters & UK Locations

Johns Creek, GA, USA

**Employees** 25-49

**Annual Revenue** \$10mm - \$49mm

**Customers** 100-499

**Users** 1,000 - 4,999

**Average Annual Fee** £18,500

**Deployment** On-Premise, Public Cloud, Private Cloud, Vendor Hosted Cloud

## Top Industries

Government, Education, Healthcare, Finance & Insurance, Manufacturing

## Product Offerings

Certificate of Insurance Management, Claims Administration, Claims Management, Data Analytics/Predictive Modeling, Environmental, Health & Safety, Exposure/Asset Management, Healthcare Risk Management, Litigation Management, Location/Property Management, Regulatory Compliance (OSHA, GDPR), Policy/Program Management, TCOR/Allocations

## Support Availability

8-7pm M-F

## Support Offered

Email, Helpdesk, Manuals, Embedded help

## Company Overview

Ebix is a leading international supplier of on-demand infrastructure exchanges to the insurance, financial, and healthcare industries. In the Insurance sector, the Company's main focus is to develop and deploy a wide variety of insurance and reinsurance exchanges on an on-demand basis, while also, providing Software-as-a-Service ("SaaS") enterprise solutions in the area of CRM, front-end & back-end systems, outsourced administrative and risk compliance.

## Product Information

RiskEnvision is a modular, comprehensive suite of enterprise-level RMIS products that offers a 100% web-based total risk management and claims administration solution. RiskEnvision can be deployed to support risk management and claims administration functions including payment processing, reserve management, form letters and correspondence, policy management, diary, reporting, and more for Auto, Liability, Product, Property, and Worker Compensation lines of insurance coverage in a user-friendly application, with minimal maintenance overhead.

## Technology Overview

RiskEnvision 5 is a browser based application that can be accessed anywhere you have an internet connection. RiskEnvision is written in Java and HTML5, and uses either an Oracle or MS SQL database. It can be deployed on the customer's systems or hosted in the cloud. It supports all lines of business and includes functionality necessary for full risk and claims management professionals.

# EigenRisk Inc.

<https://eigenrisk.com/>

**Ownership** Privately Held

**Founded** 2014

**Contact** Eduardo Hernandez, Co-founder and Head of Business Development | [ehernandez@eigenrisk.com](mailto:ehernandez@eigenrisk.com)

## Leadership

Deepak Badoni, Ph. D - Co-Founder, President  
Eduardo Hernandez - Co-Founder, Head of Business Development

## Headquarters & UK Locations

Ann Arbor, Michigan, USA

**Employees** 50-99

**Annual Revenue** < \$10mm

**Customers** 500-1,000

**Users** 1,000 - 4,999

**Average Annual Fee** Not disclosed

**Deployment** Public Cloud

## Top Industries

Manufacturing, Real Estate, Government, Finance & Insurance, Insurance

## Product Offerings

Data Analytics/Predictive Modeling, Underwriting, Governance, Risk & Compliance, Policy/Program Management, Exposure/Asset Management, Risk Pool Administration, Claims Management

## Support Availability

Live support 24x5, with restricted hours on weekends and holidays.

## Support Offered

Video tutorials, Embedded help, Manuals, Knowledge base, Helpdesk, Email, Dedicated support team

## Company Overview

EigenRisk (pronounced “eye-ghen-risk”) was founded in 2014 with the mission to help Re/Insurers, MGAs, Brokers and Risk Professionals to more proactively manage their Catastrophe and Climate Risk.

Our cloud-based platform, EigenPrism® empowers you to better plan, monitor and respond to events globally, including natural disasters, climate change impacts and geopolitical events.

Our clients get answers faster, and make smarter decisions to drive higher growth, retention and efficiency by integrating catastrophe risk analytics into their key business processes – Exposure Data Management, Risk Planning and Transfer, Event Monitoring and Response, and ESG Climate Change.

## Product Information

Our cloud-based platform, EigenPrism®, provides one-stop access to catastrophe data for all major perils from 40+ public and private data partners, geo-visual analytics, sophisticated modeling, and reporting within a single environment.

Our embedded financial engine allows users to move beyond simple additive insured value calculations, to more actionable metrics such as exposed limits, while our APIs help in smoothly integrating with existing systems to develop end-to-end workflows for our users.

Customer trust is our top priority. As an ISO 27001 certified organization, we ensure privacy and data security of our clients data.

## Technology Overview

The platform is hosted in AWS and leverages many of the cloud services available to ensure fast computation and high performance for analytics, as well as high availability. The mobile app is available for both iOS and Android.

# Gallagher Bassett Services, Inc.

<https://gallagherbassett.com/>

**Ownership** Privately Held

**Founded** 2015

**Contact** Jeniffer Turner - Gallagher Bassett SVP RMIS Solutions | [Jennifer\\_Turner1@gbtpa.com](mailto:Jennifer_Turner1@gbtpa.com)

## Leadership

Scott Hudson, President, CEO

Mike Hessling, CEO North America

Russ Pass, EVP Product, CIO

Jen Turner, SVP RMIS Solutions

## Headquarters & UK Locations

Rolling Meadows, IL, USA

London, UK

**Employees** 250-499

**Annual Revenue** < \$10mm

**Customers** > 2,000

**Users** 10,000 - 19,999

**Average Annual Fee** £6,290

**Deployment** Public Cloud, Hybrid, Private Cloud, Vendor Hosted Cloud

## Top Industries

Manufacturing, Finance & Insurance, Government, Retail, Transportation

## Product Offerings

TCOR/Allocations, Benchmarking, Environmental, Health & Safety, Claims Administration, Policy/Program Management

## Support Availability

GB provides client, broker and carrier support through our TPA model in relevant operating time zones.

## Support Offered

Dedicated support team, Email, Helpdesk, Manuals, Embedded help

## Company Overview

Gallagher Bassett is the premier provider of risk and claims services, throughout the world, with demonstrably superior outcomes. GB partners with more than 4800 organizations from every economic sector and manages claims in over 60 countries, including the UK. GB's 6000+ claims professionals provide the expertise, innovation, quality and exceptional service necessary to consistently deliver superior outcomes.

## Product Information

Gallagher Bassett has deployed a hybrid RMIS solution for our clients, carriers, and broker communities through our partnership with Origami Risk. Alongside core RMIS features, we utilize our claims expertise and internal data-science resources to integrate proprietary computing tools into our Luminos product suite. Our Luminos RMIS tools delivers actionable information required to drive superior claims outcomes. Add in our wide array of Expanded Service offerings, and our hybrid approach allows Gallagher Bassett to deliver exceptional, market-leading RMIS products to our clients across the globe.

## Technology Overview

Through our strategic partnership with Origami Risk, we have implemented a unique Luminos RMIS solution. Alongside core public cloud-based RMIS software features, we have integrated our own private network, cloud-based proprietary computing tools to extend our RMIS product offerings. Our RMIS solutions have revolutionized the TPA industry through advances in cloud-based computing power, flexible hardware resourcing assignment capabilities, and ever-expanding data storage capacities.

# GOAT Risk Solutions Limited

<https://goatriskolutions.com/>

**Ownership** Privately Held

**Founded** 2018

**Contact** Danny Wong, Founder and CEO

[danny@goatriskolutions.com](mailto:danny@goatriskolutions.com)

## Leadership

Danny Wong, Founder and CEO

Scott Cameron, Chief Commercial Officer

## Headquarters & UK Locations

London, UK

**Employees** 1-24

**Annual Revenue** < \$10mm

**Customers** 100-499

**Users** 1,000 - 4,999

**Average Annual Fee** Not disclosed

**Deployment** Vendor Hosted Cloud

## Top Industries

Finance & Insurance, Nonprofit Institutions, Manufacturing, Education, Business & Consumer Services

## Product Offerings

Governance, Risk & Compliance

## Support Availability

24/7

## Support Offered

Email, Helpdesk, Live chat, Knowledge base, Manuals, Video tutorials, Embedded help, Community forums, Dedicated support team

## Company Overview

GOAT Risk™ is a low cost, cloud-based platform that makes risk management simple, fast, and effective.

Designed for organisations of all sizes, GOAT replaces outdated spreadsheets with a dynamic, easy-to-use solution, perfect for both risk experts and non-experts alike.

Secure, tested and ISO27001 certified, GOAT is recognised as an industry leader by specialist B2B software comparison platforms - Capterra, Software Advice and GetApp. It has won 2025 awards for Customer Support, Best Value and Ease of Use. It's website offers transparent pricing and product information making GOAT Risk™ easy to buy.

## Product Information

GOAT Risk™ is a user-friendly, cost-effective risk management software designed to make risk management accessible to all. It offers a comprehensive platform for identifying, assessing, tracking, and reporting risks without the complexity of traditional systems.

## Key Features:

- Drag-and-Drop Risk Assessment to quickly prioritise risks using an intuitive interface.
- Customisable Risk Profiles and Registers for departments, projects, or board-level oversight.
- Controls Assessment and Assurance to evaluate effectiveness through self-assessments or independent audits.
- Action Tracking to assign tasks with deadlines and receive automated reminders to ensure timely completion.
- Incident Reporting for logging and analysing operational, financial, health & safety, and reputational events.
- Key Risk Indicators (KRIs) to monitor metrics linked to risks for a data-driven approach.
- Custom Templates and Risk Tips to utilise editable templates and built-in guidance to support users at all levels.
- Risk Universe with a customisable framework to help identify and categorise risks.

GOAT Risk™ is designed for quick deployment, requiring no extensive training or consultancy.

## Technology Overview

GOAT Risk™ is hosted on Microsoft Azure's cloud platform and benefits from knowledge, resources and a suite of scanning and security tools. GOAT has implemented the added protection of the Azure Front Door service which includes a suite of features including its Web Application Firewall (WAF) and protection against Distributed Denial of Service (DDoS). The data is stored in Microsoft's UK data centres (UK South and UK West locations).

# Insurity

<https://insurity.com/>

**Ownership** Privately Held

**Founded** 1985

**Contact** Courtney Eaton | [Courtney.Eaton@insurity.com](mailto:Courtney.Eaton@insurity.com)

## Leadership

Please use the link below to review our Executive Leadership Team. <https://www.insurity.com/about/leadership/>

## Headquarters & UK Locations

Hartford, CT, USA

London, UK

**Employees** 1,000-2,000

**Annual Revenue** Not disclosed

**Customers** < 100

**Users** 1,000 - 4,999

**Average Annual Fee** Not disclosed

**Deployment** Public Cloud, Private Cloud

## Top Industries

Insurance, Finance & Insurance

## Product Offerings

Claims Administration, Claims Management, Data Analytics/Predictive Modeling, Litigation Management, Policy/Program Management, Regulatory Compliance (OSHA, GDPR)

## Support Availability

Our standard support service hours are Monday through Friday, 8 AM to 9 PM.

## Support Offered

Email, Dedicated support team, Knowledge base, Helpdesk, Video tutorials, Manuals, Live Chat, Embedded help

## Company Overview

Insurity is a leading provider of cloud-based core system solutions and data analytics for the world's largest insurers, brokers, and MGAs. Through its best-in-class digital platform and with unrivaled industry experience and thought leadership, Insurity is uniquely positioned to deliver exceptional value, empowering clients to focus on their core businesses, optimise their operations, and provide superior customer experiences. With users worldwide and more cloud-based deployments than any other core system provider in the insurtech space, Insurity is trusted by 22 of the top 25 P&C carriers and 7 of the top 10 MGAs in the US.

## Product Information

ClaimsXPress is a comprehensive, multi-line claims management solution designed for carriers, self-insureds, TPAs, municipalities, and state guaranty funds. It can be implemented as a stand-alone solution or as part of an end-to-end suite. ClaimsXPress offers full claims management functionality and is highly configurable, allowing organisations to tailor business rules to meet even the most complex workflows and customer-specific claims needs. With a modern, intuitive, web-based interface, ClaimsXPress provides secure, role-based access from anywhere, anytime, ensuring a simplified and streamlined claims experience. Alongside claims, our SpatialKey analytics technology transforms how P&C insurers assess and manage risk by integrating insured data, property characteristics, and hazard/catastrophe event data into a single platform. Intuitive workflows and advanced visualisation analytics enable faster, more informed decision-making. In addition, our loss control software is a fully integrated solution that dramatically reduces the time and cost of data gathering and analysis, designed to work for any size carrier.

## Technology Overview

ClaimsXPress is a browser-based application developed using the Microsoft .NET 4.5 platform, Web Services, C#, AJAX, HTML5/CSS3, and SQL Server. It can be deployed in a number of ways, but the most common involves the following components: - IIS Server hosting the presentation and business layers - SQL Server hosting the transactional database and business rules engine - Reporting Server hosting reporting services and the Data Warehouse.

# Mptycs Inc.

<https://mptycs.com/>

**Ownership** Privately Held

**Founded** 2017

**Contact** Daniel Grimwood-Bird - Chief Revenue Officer  
[daniel@mptycs.com](mailto:daniel@mptycs.com)

## Leadership

Jacqueline Legrand - Co Founder and Chief Executive Officer

Ernest Legrand - Co-Founder and Chief Product Officer

Daniel Grimwood-Bird - Chief Revenue Officer

## Headquarters & UK Locations

New Rochelle, NY, USA

**Employees** 25-49

**Annual Revenue** < \$10mm

**Customers** < 100

**Users** < 1,000

**Average Annual Fee** £33,300

**Deployment** Public Cloud

## Top Industries

Manufacturing, Insurance, Real Estate, Retail, Construction & Engineering

## Product Offerings

Data Analytics/Predictive Modeling, Exposure/Asset Management, Location/Property Management, Underwriting

## Support Availability

Business days - 8:00 am to 6:00 pm ET and GMT

## Support Offered

Dedicated support team, Knowledge base, Embedded help, Video tutorials

## Company Overview

MPTYCS Inc. is an insurtech company that has developed an advanced geospatial property risk mapping software to help businesses leverage multiple external datasets and transform property risk exposure data into actionable insights in real-time. We work with insurance companies, brokers, and risk managers around the world.

## Product Information

MPTYCS® is a geospatial solution for property risk exposure analysis and event response. The platform manages property portfolios data combined with external location risk intelligence data from renowned third-party providers and governmental agencies. It helps risk professionals to assess property risks across portfolios or at a single location level, track accumulations of values in any geographical perimeter, mitigate and project losses in real-time, using a powerful notifications system. MPTYCS® is powerful, easy to use, and can be integrated to existing systems via APIs.

Additional modules include Climate Change (based on IPCC CMIP6) and Sustainability (including the United Nations 17 Sustainable Development Goals) to support further our clients' Risk Management and ESG teams. We also provide additional solutions to collect any type of Risk Management data (renewal exposure, claims, ...) in a safe and structured environment.

## Technology Overview

The foundation of Mptycs leverages a cloud-based geospatial platform, an advanced big data technology and includes Post-greSQL/PostGIS (Geoserver), MongoDB (NoSQL database) and the H3 grid framework to ensure high accuracy of geolocation, scalability and high-performance when visualizing and analyzing large volumes of data. The backend is developed in Java 11 and the frontend in Angular 15 (latest version).

# Origami Risk

<https://origamirisk.com/>

**Ownership** Privately Held

**Founded** 2009

**Contact** Steve Cloutman - Director of Business Development  
[scloutman@origamirisk.com](mailto:scloutman@origamirisk.com)

## Leadership

Robert Petrie, CEO

Earne Bentley, Chief Revenue Officer

Mike Kaplan, Chief Client Officer

Ryan Cantor, Chief Product and Technology Officer

## Headquarters & UK Locations

London, England (UK HQ)

Chicago, IL (HQ USA)

**Employees** 500-999

**Annual Revenue** > \$150mm

**Customers** 1,000 - 2,000

**Users** > 20,000

**Average Annual Fee** £74,000

**Deployment** Public Cloud

## Top Industries

Construction & Engineering, Manufacturing, Oil & Gas, Retail, Transportation

## Product Offerings

Benchmarking, Certificate of Insurance Management, Claims Administration, Claims Management, Cyber Security Assessments, Data Analytics/Predictive Modelling, Environmental, Health & Safety, Governance, Risk & Compliance, Healthcare Risk Management, Litigation Management, Location/Property Management, Policy/Programme Management, Regulatory Compliance (OSHA, GDPR), Risk Pool Administration, TCOR/Allocations, Underwriting

## Support Availability

Mon-Fri, 9am-5pm GMT, with work performed outside of hours as needed for our international customers

## Support Offered

Dedicated support team, Email, Helpdesk, Knowledge base, Live Chat, Manuals, Embedded help, Video tutorials

## Company Overview

Origami Risk delivers single-platform SaaS solutions that help organisations best navigate the complexities of risk, insurance, compliance, and safety management. Driven by founding principles that prioritise client satisfaction, Origami is still owned and operated by our founders. Our continued success and growth stem from a dedication to single-system innovation and a focus on clear client outcomes. We continue to add to our award-winning solutions for managing risk; facilitating compliance; improving safety; and powering claims administration, underwriting, and billing functions.

## Product Information

Origami's RMIS, GRC and EHS solutions are all built from the ground up on one codebase and delivered from a single platform that natively unifies data and is fast, reliable, and secure. This strategy allows Origami to focus on driving innovation rather than being weighed down by managing product "sunsetting" and consolidation scenarios for multiple legacy systems. Based on their specific business needs, Origami clients choose solutions that work seamlessly together and use the power of the platform's foundational features to break down silos, unlock efficiencies, and help drive successful outcomes. With inherently connected solutions, Origami supports an integrated approach to managing organisational risk – risk, safety, and compliance processes and data are brought together in a single system for improved efficiency and context that contributes to data-based decision making. A singular focus on client success underlies Origami's approach to the implementation and support of its products. This includes partnering with clients to develop innovative features that solve their business challenges and ensure they get maximum value from their technology investment.

## Technology Overview

Origami Risk is deployed as a cloud-based, SaaS solution hosted in the EU by AWS within a Virtual Private Cloud. Origami Risk leverages cutting-edge industry standards, best-in-class practices, and state-of-the-art tools to uphold the highest levels of data privacy and security, ensuring robust protection and compliance across all operations.

# Riskonnect, Inc

<https://riskonnect.com/>

**Ownership** Private Equity Backed

**Founded** 2007

**Contact** Andrea Brody | [Andrea.brody@riskonnect.com](mailto:Andrea.brody@riskonnect.com)

## Leadership

CEO: Jim Wetekamp

CPO: Kathryn Carlson

CCO (Customer): John Shaw

CPSO (Professional Services): Alan Friedman

## Headquarters & UK Locations

Atlanta, GA, USA

**Employees** 1,000-2,000

**Annual Revenue** > \$150mm

**Customers** 1,000 - 2,000

**Users** 10,000 - 19,999

**Average Annual Fee** £37,000

**Deployment** Public Cloud, Private Cloud, Vendor Hosted Cloud

## Top Industries

Finance & Insurance, Healthcare, Manufacturing, Retail, Transportation

## Product Offerings

Benchmarking, Certificate of Insurance Management, Claims Administration, Claims Management, Cyber Security Assessments, Data Analytics/Predictive Modelling, Environmental, Health & Safety, Exposure/Asset Management, Governance, Risk & Compliance, Healthcare Risk Management, Litigation Management, Location/Property Management, Regulatory Compliance (OSHA, GDPR), Policy/Programme Management, Risk Pool Administration, TCOR/Allocations, Underwriting

## Support Availability

24/7 general availability; 7am to 7pm emergency after hours.

## Support Offered

Dedicated support team, Email, Helpdesk, Knowledge base, Live Chat, Embedded help

## Company Overview

Riskonnect is the leading integrated risk management software solution provider. Our technology empowers organisations with the ability to anticipate, manage, and respond in real-time to strategic and operational risks across the extended enterprise. More than 2,700 customers across six continents partner with Riskonnect to gain previously unattainable insights that deliver better business outcomes. Riskonnect has more than 1,500 risk management experts in the Americas, Europe, and Asia.

## Product Information

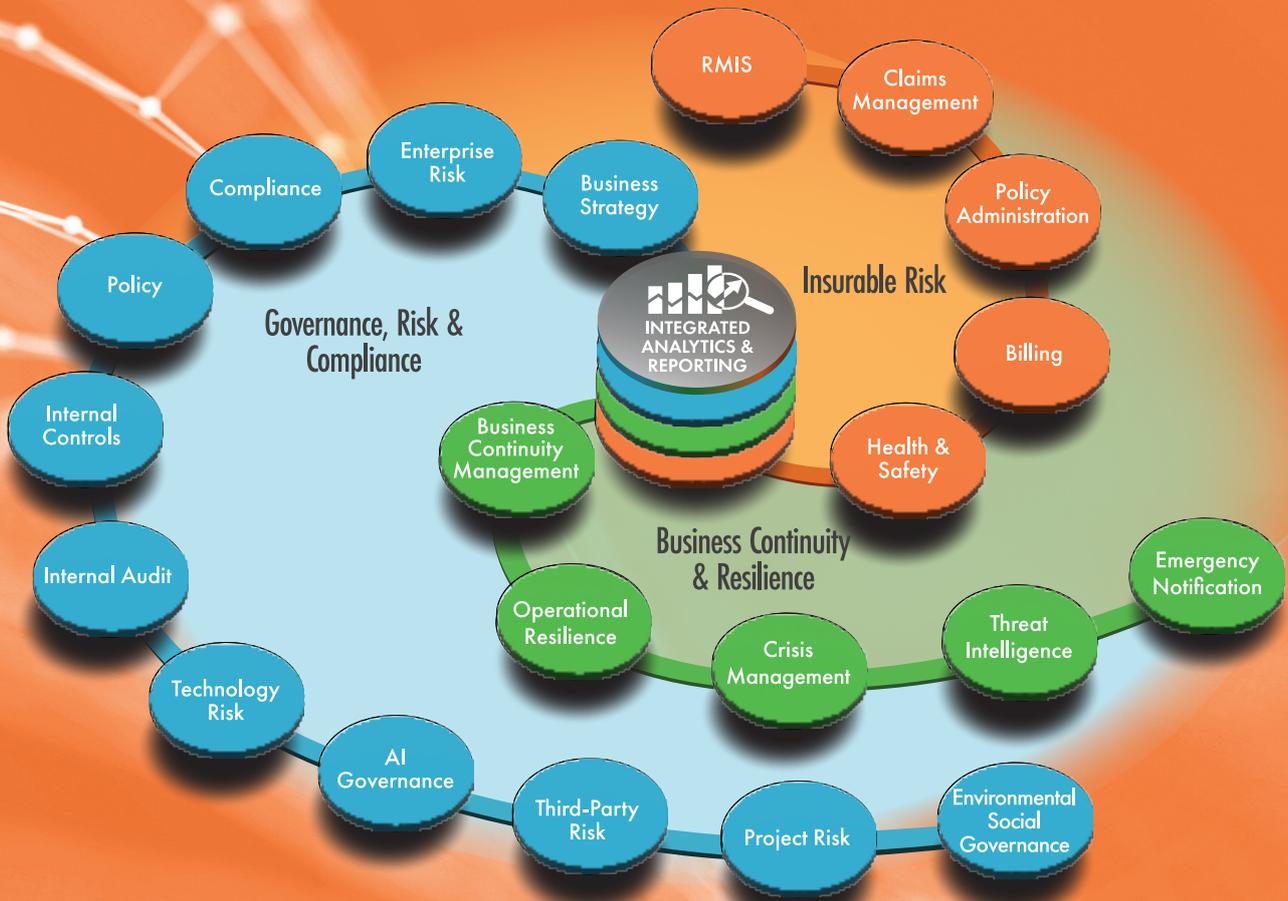
Both Riskonnect RMIS and Ventiv Risk solutions help enable insured enterprises to improve the efficiency and effectiveness of their risk management programmes through automating the intake, aggregation, management, and analysis of their entire exposure portfolio. The ultimate goal is to help organisations reduce their overall TCOR focused on their insurable risks with an eye towards their non-insurable risk as well.

The ClearSight solution enables claims management teams to improve the efficiency and effectiveness of their claims handling programs through streamlining and automating the intake, aggregation and management of the claim process all the way through settlement, payment and case management.

The integrated RMIS platform is complemented with a suite of Governance, Risk and Compliance products and Business Continuity and Resilience solutions for a complete end-to-end view of risk.

## Technology Overview

The Riskonnect and ClearSight platforms are part of Riskonnect's overall product suite built on the Salesforce platform and .NET framework respectively. They are designed to accelerate time to value for customers with a common user experience and blended ecosystem of new and available capabilities.



# START ANYWHERE. EXPAND EVERYWHERE.

Begin your risk journey wherever you want.  
Grow your vision at your own pace.



**About our respondents**

The survey was conducted in January and February 2025, and received 74 responses from Airmic members from a variety of sectors. Respondents also came from a combination of existing commercial system users and those that do not currently use a commercial system.



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